

Thank you for choosing USC Fertility! We look forward to meeting you and helping you to build your family or preserve your fertility. The following information is outlined to inform you of what you will need to bring with you and what to expect when are seen by the doctor – **it is important that you read this information carefully.** Also available on our website are your first appointment forms, which we recommend that you download and complete prior to your appointment with the doctor.

- **MEDICAL INFORMATION**

Please check with your referring physician's office to be sure that your medical records can be forwarded to you or that they may be available for you to pick up before your consultation. We prefer that you hand-carry your records with you to ensure that they will be available at your appointment. A release form is enclosed in your first appointment packet for your convenience.

- **FEES**

The cost of your medical care will vary depending upon your diagnostic and treatment needs. *The initial consultation, whether in-person, over-the-phone, or via Skype, will be \$350.* We require all office visits, procedures, and to be paid for ***in full*** at the time of service. We will provide you with itemized receipts to submit to your insurance company for reimbursement. Laboratory, medication, and x-ray charges will be billed separately.

Our office works very closely with several pharmacies specializing in fertility medications. These pharmacies have competitive pricing and you can decide which one best fits your medication needs. It is best to connect with your insurance company ahead of time to find what coverage, if any, you have for fertility medication.

- **INSURANCE**

Unfortunately we are not in-network with any insurance company therefore all services are paid for out-of-pocket. As aforementioned, all cycle fees and other related expenses are to be prepaid at the time of service. We will provide you with the appropriate receipts for you to submit to your insurance company. We cannot guarantee any type of reimbursement for fertility treatment, but we will advise you with billing as best as we can.

- **PHOTO ID**

All patients and partners are required to bring their government-issued photo ID on the day of their consultation so that a copy may be made for your chart. This ensures proper spelling of your name and date of birth.

- **CHECK-IN**

Please arrive thirty (30) minutes prior to appointed time and allow at least 60 to 90 minutes for your first visit. This will allow sufficient time to find parking; receive all paperwork; complete paperwork if necessary; make copies of any brought medical records and photo IDs; and/or meet the financial counselor ahead of time.

Parking is available in our structure that is accessible from Wilshire Blvd. or Lucas Ave. We do not offer validation; the maximum fee is \$10.

**If for any reason, you are unable to keep your appointment, please call our office at 213.975.9990 x 0 to cancel at the earliest possible moment.** We will be happy to reschedule you for another date. Confirmation calls are made 24 to 48 hours before the appointment.

We look forward to meeting you and in the meanwhile, if you have any questions, please do not hesitate to contact the office.