

Thank you for choosing USC Fertility! We look forward to meeting you and helping you to build your family. The following information is outlined to inform you of what you will need to bring with you and what to expect when you are seen by the doctor, *it is important that you read this information carefully*. Also available on our website are your first appointment forms, which we recommend that you download and complete prior to your appointment with the doctor.

- **MEDICAL INFORMATION**

Please check with your referring physician's office to be sure your medical records can either be forwarded to you or that they will be available for you to pick up before your appointment. We prefer that you hand-carry your records in with you to ensure that they will be available at your consultation. A release form is enclosed for your convenience.

- **FEES**

The cost of your medical care will vary depending upon your diagnostic and treatment needs. *The initial office or phone consultation will be \$350.00*. We require all office visits, procedures, and medication charges to be paid for **in full** at the time of service. We will provide you with an itemized statement to submit to your insurance company for reimbursement. Laboratory and x-ray charges will be billed separately by the facility.

Our office works very closely with several pharmacies specializing in fertility medications. These pharmacies have competitive pricing and you can decide which one best meets your medication needs. If you have insurance coverage for fertility medication, these pharmacies will help you determine the details of your coverage by speaking with your insurance company directly.

- **INSURANCE**

Insurance information will be obtained from the patient for emergency use only. On your first visit be sure to bring your insurance I.D. card, group number, policy number, correct mailing address and phone number for accurate filing of claims if necessary. In addition, a copy of a photo ID will be requested from you.

Again, all procedures, medications and other related expenses are prepaid at the time of service. We will provide you with the appropriate itemized statements for you to submit to your insurance company. We cannot guarantee any type of reimbursement for fertility care, but we will advise you with billing as best as we can.

- **TRAVEL TIME / ARRIVAL**

Allow 30 minutes additional driving time if you are traveling at peak traffic hours. A minimum of 60 minutes should be allowed for your first visit. It is helpful if you can arrive in our office approximately 10 minutes prior to your scheduled appointment time. Parking is available in the lot/structure on Wilshire and Bixel or in the parking structure on Lucas. Parking fees: \$1.00/20 mins, \$8.00 maximum.

If for any reason you are unable to keep your appointment, please call (213) 975-9990 to cancel at the earliest possible moment. We will be happy to reschedule you for another date. **We require at least a 72 hour cancellation notice. Cancellations made with less than 48 hours prior notice will be subject to a cancellation fee up to the full cost of your appointment. Please contact our office for further information.**

We look forward to seeing you and in the meanwhile, if you have any questions, please do not hesitate to contact our office.